


**Beyond the hospital walls –
Accreditation across the whole health economy in
Madeira**

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Madeira

ILHA DA MADEIRA (A)

CHKS logo


Background

- The acute public hospitals on the island have been through 2 cycles of CHKS accreditation
- Primary care is overseen by the acute service
- Board recognised an area for integration and improvement



Customising standards

- Dedicated project manager
- Dedicated standards developer and client manager
- Important to understand the needs of the primary care service
- Important to reduce duplication of effort
- Link to key hospital procedures, eg
 - Infection control
 - Safe management of medicines




Integrated approach

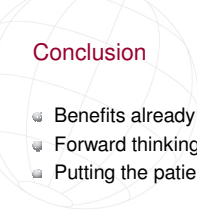
- User groups set up to review and comment on standards
- Consistent and collated approach
- Identified areas for improvement



Benefits so far



- Many links with hospital procedures enabling clear patient pathways
- Enabling sharing of documentation
- Clearer understanding of integration
- Valuable lessons learnt in the acute side can be shared
- Co-ordinated approach between the 2 project managers





Conclusion

- ☐ Benefits already in evidence
- ☐ Forward thinking organisation
- ☐ Putting the patient first



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Thank you

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